



**Hillsborough
County Florida**

Hillsborough County Health Care Plan (HCHCP) Benefits Coverage

A. Primary Care Provider (PCP) Clinic Visits

Once you are enrolled into the Hillsborough County Health Care Plan (HCHCP) it is important to contact the clinic you choose immediately to make a new patient appointment. Find your clinic and phone number on your HCHCP card.

Primary care services include:

- Preventative care and routine checkups to help keep you feeling well.
- Treatment when you are sick.
- Laboratory, x-ray, and other routine diagnostic tests.
- Arrangements for medical equipment like wheelchairs, supplies, home health care and oxygen services.
- To arrange for you to see a specialist when necessary.
- Arrange for you to receive outpatient therapies such as physical/occupational/speech therapies, and wound care.
- Family planning
- Health education
- Behavioral health

B. Hospital Care

- Your hospital care is covered if you are admitted to a hospital located in Hillsborough County.
- Emergency medical care is covered when utilized for real emergency situations. You should always let your PCP know when you have gone to the Emergency Room.

- After you are discharged from the hospital it is vital that you contact your PCP to schedule a follow-up visit. Your PCP will assist you with coordinating your discharge care.

C. Outpatient Specialty Physician Care

Specialty physician care is a covered service. You must have a referral from your assigned PCP before you can be seen by any specialist (ex: cardiologist, GI, orthopedics, etc.). If you do not have a referral, the HCHCP will not pay for your visit.

D. Laboratory and X-ray services

- Laboratory and x-ray services ordered by your PCP or Specialist as part of your outpatient care is covered.
- You must use the laboratory and x-ray facilities within your network.

E. Dental Services

- Dental services with no copays will include preventive care (cleanings, x-rays, etc.), full service dental care such as fillings, caps, and even dentures. Dental services, (excluding oral surgery) shall not exceed \$2500 per member per year. Orthodontia services are not covered. If you need to be seen by an oral surgeon a referral by the dental clinic is required

F. Medications

- There are no co-pays for covered medications.
- Medications can be filled at most Walgreen pharmacies in Hillsborough County, at your network clinic pharmacy (if available) and other independent pharmacies.

G. Physical Therapy, Speech Therapy, and Occupational Therapy

- Outpatient therapy services ordered by your PCP or Specialist is covered.
- Your PCP or Specialist must refer you to the appropriate facility.

H. Medical Equipment and Medical Supplies

Medical equipment ordered by your PCP or Specialist is covered. A prescription is needed to obtain these services. Examples are:

- Wheelchairs, crutches, walkers, etc.
- Oxygen, CPAP machines, BiPAP machines including supplies.
- Other medical supplies like dressings and ostomy supplies.

I. Orthotics and Prosthetics

- Specific medical support such as braces, mastectomy supplies, special shoes, artificial legs, and arms ordered by your PCP or Specialist are covered.
- A prescription is required from the ordering PCP or Specialist.
- Once you are approved for this special support, you will be contacted for a fitting.

J. Home Health Care

- Your PCP or Specialist may feel you need some assistance while you are in the home after you have been in the hospital.
- Services covered include nursing, home health aide, physical therapy, occupational therapy, and speech therapy.
- If you need this additional help, a nurse will call you prior to the first home visit to let you know when they will be coming out to see you.

K. Skilled Nursing/Rehabilitation Services

- Your PCP or Specialist may feel you need some assistance after you have been in the hospital before you can return home and may refer you to a Skilled Nursing Facility or Inpatient Hospital Rehabilitation Facility.
- HCHCP will only cover up to 45 days from the effective date you are admitted to the facility.

L. Vision Care

Routine vision care services are provided at multiple locations and a referral is not needed. These services require an appointment to be seen. The limited benefit for these services is:

- Annual vision exam (\$100 max)
- Frames (\$150 max)
- Single vision lenses (\$50 max)
- Bifocal lenses (\$75 max)
- Trifocal lenses (\$100 max)
- Contact lenses (\$175 max)

M. Healthy Living Program

The Healthy Living Program provides guidance and resources for a healthy lifestyle offered at Health Living Centers throughout Hillsborough County. They offer the following services:

- Exercise room
- Educational activities
- Group exercise sessions
- Nutritional counseling
- Health screenings

N. Member Services

- For questions regarding a list of HCHCP specialty providers please contact your PCP for assistance.
- For questions regarding the HCHCP (for example: eligibility card replacement, changing your clinic, etc.) please contact Member Services @ 813-272-5040 for assistance.